

Your trusted HVAC Specialist Network.



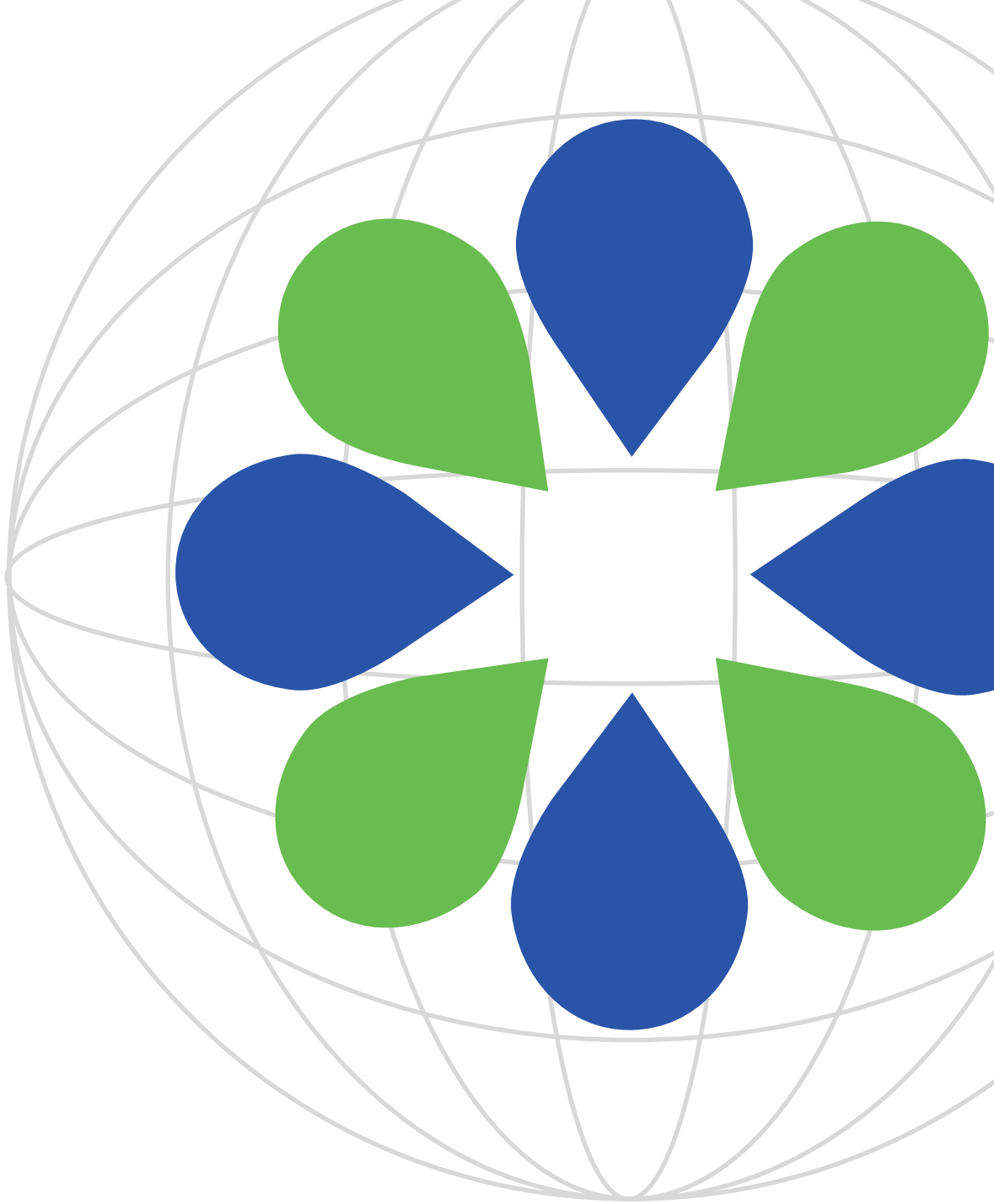
MasterCool
In God We Trust



COMPANY PROFILE 2025

Batam | Surabaya | Cikarang | Bali | Jakarta

ABOUT US



Planet

We promote products that are driven towards sustainable solutions that align with national and global green goals.



People

Through various CSR and growth programs, our network is committed to consistently contributing to society and making a positive impact.

MasterCool



21

years of industrial experience

5

offices throughout Indonesia

150.+

projects in growing portfolio

20.+

partnered brands

COMPANY VALUES, VISION & MISSION

With a vision to lead Indonesia's HVAC industry through continuous business network expansion and technological innovation, our company focuses on the following goals:

Quality

Provide quality products and services that are durable, sustainable and efficient for our customers.

Network

Grow a global network to interconnect our clients to collaborators that can help develop their business.

Innovation

Integrate IT in our business processes to enable client transparency and continuous collaboration with leading global partners to develop innovative products.

P

Perseverance.
We stay committed,
no matter the
challenge.

R

Run to integrity.
We act with honesty
and moral
soundness.

A

Always be
disciplined.
We maintain focus
and self-control.

Y

Yes to learning.
We embrace growth
and continuous
improvement.



WHAT WE DO



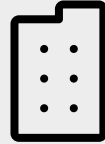
Sales & Installation

Offering expert consultation on HVAC products, ensuring the right system for your needs, followed by professional installation for optimal performance.



Home & Office Air Conditioning

Providing efficient, reliable air conditioning solutions tailored for homes and offices, enhancing comfort and energy savings.



Industrial Air Conditioning

Robust, large-scale cooling systems designed to meet the demands of industrial environments, ensuring optimal performance and productivity.



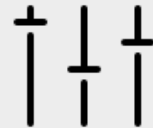
Preventive Maintenance

Regular upkeep to extend HVAC lifespan, improve performance, and prevent costly repairs.



Troubleshooting & Repairs

A wide network of experts to diagnose and solve HVAC problems to minimize downtime.



Air Quality Control

We improve indoor air quality with solutions like dehumidification, filtration, and cleanliness management.



Cold Storage & Heat Exchangers

Supply, install, and maintain cold storage systems and heat exchangers to meet diverse cooling needs.



HVAC Systems Design Assist

Collaborative design support to create efficient, innovative, and customized HVAC solutions for your needs.



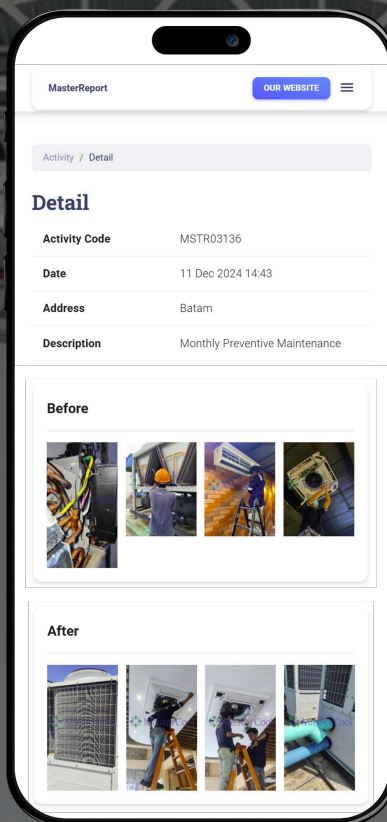
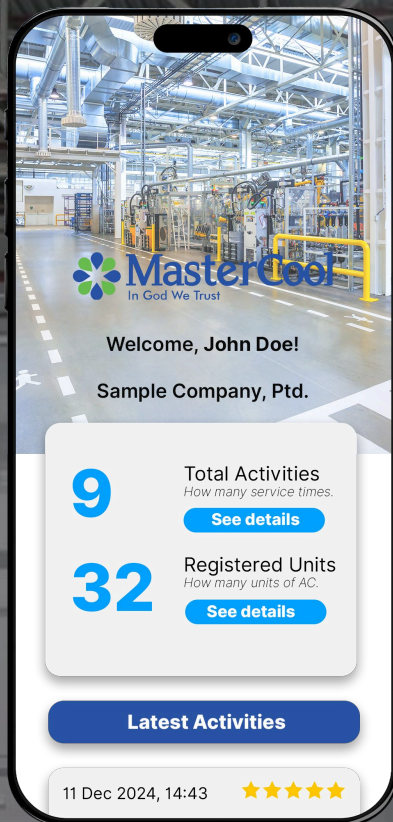
Customer Education

Empowering clients with knowledge to maximize their HVAC system's efficiency and longevity.

ONLINE REPORTING SYSTEM

We developed our proprietary **MasterSystem**, an IT-driven platform that provides transparent reporting, giving our customers real-time visibility into project progress at their own discretion.

Progress reports are updated during installations and repairs, allowing customers to review and monitor everything on a single screen. Documentation is provided for easier access for future managerial reports.



Customers can also provide feedback, rate our work, and share comments within the same platform.

Equipment technical charts are regularly uploaded into the system for analysis, incorporating historic data recorded by our technicians during visits, maintenance, or service activities.

PRODUCT & SERVICE RANGE

HVAC Systems & Components

Packaged Air Conditioners
Portable Air Conditioners
Marine Air Conditioners
Rooftop Units
Smart Thermostats
Diffusers
Fresh Air Systems
Grilles
Heat Pump Water Heaters
Louvers
Ventilators

Air Conditioners

Cassette
Ceiling Exposed
Ceiling Concealed
Ducting Parts & Materials
Floor Standing
Split Duct
Multi-Indoor Sets
Wall Mounted
VRV/VRF Systems

Air Quality & Control

Air Filter
Air Purifier
Carbon Dioxide (CO2)
Monitors
Dehumidifiers
Exhaust Fans
HEPA Filters
Humidifiers
Odor Neutralizers
UV Sterilizers

Accessories & Consumables

Refrigerants
Piping Materials
Foam Insulation
Elastomeric Insulation
Sealants & Adhesives
Thermal Tapes
Valves & Control
Motors & Blades
Spare Parts

Chillers

Air-Cooled Chillers
Centrifugal Chillers
Modular Chillers
Water-Cooled Package

Industry & Others

Coating
Cold Storage
Elastomeric Polymers
Evaporative Coolers
Industrial Fans & Blowers
Heat Exchangers
Heat Recovery Systems
Machinery
Magma Polymers
Metallic Polymers
Polymeric Membranes

Water Systems

Chilled Water Systems
Cooling Tower
Water Treatment Chemical

PARTNERED BRANDS



CERTIFICATIONS & TEAM EXPERTISE



- ✓ Government Issued Certification on:
 - Air Conditioning (Residential, Commercial & Central)
 - Chiller & Refrigeration
 - Welding
 - Electrical
 - Scaffolding & Heights
 - VRV/VRF Knowledge
 - Technical Safety (K3)

- ✓ Daikin Certified Service Center & VRV Distributor
- ✓ Panasonic Installation, Troubleshooting & Maintenance
- ✓ Belzona Product Application Certification
- ✓ York Chiller Training
- ✓ HSE Officers Certification



PT McQuay Tritunggal Pratama is
ISO 9001:2015 certified

INDUSTRIAL SCOPE

Manufacturing

Installation, Facility
Maintenance, Cooling
Processes, Heat Recovery,
GPHE, Cold Storage, Clean
Room, Troubleshooting

Hotels & Apartments

System Design, Installation,
Maintenance, Heating Systems

Commercial

System Design, Installation,
Maintenance, Service

Healthcare

Building Facility Maintenance,
Installation

Café & Restaurants

Design, Installation,
Maintenance, Service

Offices & Residential

Design, Installation,
Maintenance, Service

OUR CUSTOMERS



INDUSTRIAL & MANUFACTURING

BALI

PT Nusa Dua Indonesia
PT Indonesia Paradise Island

BALIKPAPAN

PT Duta Kalimantan Berjaya

BANTEN

PT Indopack Nusantara
PT Kusuma Persada Engineering
PT Maxx Coffee Prima

BANYUASIN

PT Alam Perkasa

BATAM

PT Amtek Engineering Batam
PT Batamindo Investment Cakrawala
PT Blackmagic Design Manufacturing
PT Bredero Shaw Indonesia
PT Ciba Vision Batam
PT Charoen Pokphand Jaya Farm
PT Ecogreen Oleochemicals
PT Infineon Technologies Batam
PT Kemet Electronics Indonesia
PT Lancang Kuning Sukses
PT McDermott Indonesia
PT Pax Ocean Batam
PT Pegaunihan Technology Indonesia
PT PCI Elektronik Internasional
PT Saipem Indonesia (Karimun)
PT Sat Nusapersada Tbk
PT Schneider Electric
PT Shimano Batam
PT SIIX Electronics Indonesia
PT Simatelex Manufactory Batam
PT Sumitomo Wiring Systems
PT Synergy Oil Nusantara (IFFCO)
PT TDK Technologies Batam
PT Volex Indonesia
PT WIK Far East Batam

BEKASI

PT Bumi Wangi Alkesindo
PT Jozu Cahya Pratama
PT Prima Medika Selaras

CIKARANG

PT Adhikarya Solusi
PT Mitra Dagang Madani
PT Mount Scopus Indonesia
PT Multi Indo Mandiri
PT Mulia Mitra Plastik
PT Pura Delta Lestari, TBK
PT Sasa Inti
PT Selera Sejahtera Makmur
PT Sentra Mitra Nusantara (Unilever Wall's Ice Cream Factory)
PT Siola Sandimas
PT Sumiden Hardmetal Manufacturing
PT Wuling Motor Indonesia (SGMW)
PT Yanmar Diesel Indonesia

GRESIK

PT Harvestar Flour Mills
PT Malindo Feedmill Tbk
PT Buana Tirta Utama
PT Emdeki Utama
PT Nylex Indonesia
PT Surya Pertiwi Nusantara
PT Gloster Furniture

JAKARTA

PT Asia Clean Energy
PT Anugerah Sakti Abadi
PT Bumi Tangerang Mesindotama (BTCocoa)
PT Dbldr Indonesia
PT Hamparan Daya Cipta Infinity
PT Matrix Indonesia Jaya
PT Miwon
PT Pharos Indonesia
PT Sampoerna Erkon Pratama

JOMBANG

PT Jayamas Industri Jombang
PT Sekar Ayu Sentosa

LAMONGAN

PT Eastern Logistics
PT Jayatex Non Woven Industry

MOJOKERTO

PT Lautan Natura Krimerindo
PT Motasa Indonesia
PT Padi Flour Nusantara
PT Sun Power Ceramic

MAKASSAR

PT Royal Medicalink Pharmalab

PANDAAN

PT Natura Laboratoria

PASURUAN

PT ALP Petro Industri
PT Bank BCA Pasuruan
PT Emjebe Pharma-Pasuruan
PT Multiplast Indo Makmur
PT Natura Laboratoria Prima
PT Surya Sukses Inti Makmur
PT Widatra Bhakti
PT Yamaha Musical Products Indonesia

SEMARANG

PT Etercon Pharma
PT Industri Jamu dan Farmasi Sidomuncul

SURABAYA

PT Alan Perkasa
PT Alsuma Mandiri
PT Bangun Bumi Indonesia
PT Djabesmen
PT Ekalya Purnamasari
PT Emjebe Pharma
PT Enseval
PT Gelora Djaja (Wismilak Group)
PT Gunawan Dianjaya Steel, Tbk.
PT Henson Farma
PT Herbacore
PT Hutan Alam
PT Ikanindo Rekatama Cipta
PT ISM Bogasari Flour Mills
PT Ispatindo
PT Hartono Wira Teknik
PT Indosat Tbk

OUR CUSTOMERS

PT Keramik Diamond
PT Meshindo Alloy Wheel
PT Metropolitan Bayutama
PT Nusa Prima Logistik
PT Orela Shipyard
PT Platinum Ceramic
PT Pakuwon Jati Tbk
PT Platinum Ceramic Industri
PT Usaha Sekawan Farmasi

CV Sarana Surya Jaya
CV Tata Link

SIDOARJO

PT Bernofarm
PT Jayamas Medica Industri
PT Golden Union Oil
PT Hartono Wira Teknik
PT Hisamitsu Pharma Indonesia

PT United Waru Biscuit Manufactory
PT Aneka Rupa Tera
PT Hangga Teknologi
PT Sinar Indogreen Kencana
PT Surya Sukses Abadi Prima
PT Supa Surya Niaga
PT Multiplastjaya Tatamandiri
CV Artha Mega Perkasa
CV Alam Raya Boga



COMMERCIAL SPACES, HOTELS & APARTMENTS

BALI

Alila Seminyak Bali
Andaz Bali
Bali Nusa Dua Convention Center
Bali Nusa Dua Hotel
Bali Beach Garden Resort
BCA KCU Kuta
Danoya Villa Bali
Grand Hyatt Bali
Holiday Inn Nusa Dua Bali
Hongkong Garden Restaurant Bali
Padma Hotel Bali
Sheraton Bali Kuta Resort Bali
Siloam Hospital Denpasar
The Stones Legian Bali
Waka Gangga Bali
Westin Nusa Dua Bali

BATAM

ACE Hardware Nagoya Hill
Aston Hotel & Residence Batam
BCS Mall
Cinema XXI Nagoya Hill
CGV Theatre Grand Batam
Hang Nadim Airport Batam
i-Hotel Batam
Santika Hotel Batam
Mariott Hotel Batam
Mandiri Bank
Maspion Bank
Muamalat Bank
Menara Aria Harbour Bay
Nagoya Hill Hotel Batam
Nagoya Mansion Batam
Nasa Hotel Batam

Panin Bank Batam
Pacific Palace Batam
Planet Holiday Batam
Prudential Office
The BCC Hotel and Residence Batam
Mega Mall Batam Center
Hotel Bintan Lagoon Resort

SIDOARJO

Lippo Plaza Sidoarjo
PT Mirama Wisata

BANGKALAN

KPP Pratama Bangkalan

JAKARTA

PT Trimassive Indonesia

SEMARANG

Mall Paragon Semarang
Mall Solo Paragon
Central Mall Semarang

SURABAYA

Delta Spa Surabaya
Food Juntion Grand Pakuwon
Sawerandah Cafe
City of Tomorrow
PT Bank BCA Kanwil III (Surabaya, Pasuruan, Sidoarjo, Madura)
PT Bank BNI Graha Pangeran
Hotel JW Marriott

MADIUN

Plaza Madiun

HEALTHCARE & PUBLIC SPACES

HEALTHCARE

Awal Bros Hospital Batam
Embung Fatimah Regional Hospital
Elisabeth Hospital Batam
Laboratorium Kesehatan Daerah
Otorita Batam Hospital
Siti Khodijah Hospital
Haji Surabaya General Hospital
Siloam Hospital
Medicine Warehouse Health Ministry of NTT
Royal Medicalink Pharmalab Makassar

SCHOOLS & CAMPUSES

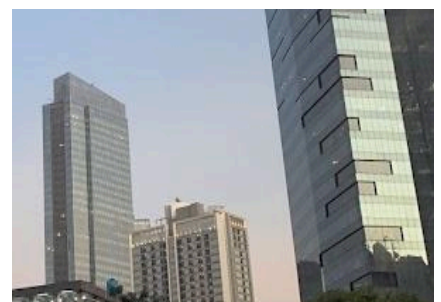
Batam State Polytechnic
Batam International University
Gadjah Mada University Yogyakarta
Hasanuddin University Surabaya
Muhammadiyah University Kendari

SOCIAL & PUBLIC BUILDINGS

Raudhatul Jannah Tiban Mosque
St. Petrus Church Batam
St. Damian Church Batam
HKBP Church Batam
Tiberias Church
United States Consulate Surabaya

AIRPORTS

Sultan Syarif Kasim II Airport
Hang Nadim Airport Batam



PROJECT REFERENCES



Infineon Technologies

Supplied YORK YZ 650 TR water-cooled chiller (2 Units), supplied & Installed Cold Storage & UVC Light, Annual PM



PCI Elektronik Internasional

Supplied & installed VRV-A Daikin, Retrofit old R22 Air Conditioners with new VRV systems, in production



Batamindo

Supplied & installed DB Air-Cooled 170TR Chiller, Belzona coating, AC units, ASD & service/maintenance



Marriott Hotel Harbour Bay

Supplied & installed HVAC Equipment, Annual Maintenance York YVYA, CHWP, CWP Chillers & EK AHU & FCU



Pacific Palace Hotel Batam

Supply, installation & annual preventive maintenance for chiller, VRV & HVAC units



Sumitomo Wiring Systems

Annual preventive maintenance 17 AHU, supplied YORK YVAA 0235 225 TR DB Chiller 200 TR



Pax Ocean Office Building

Supplied & installed HVAC systems, 6 EuroKlimat Chiller & EKAC 460 units



Ecogreen Oleochemicals

Supply Alfa Laval GPHE spare parts, chiller maintenance



PT Yamaha Musical Product Indonesia

Supplied & installed compressor air-cooled chiller, HVAC units

PROJECT REFERENCES



Ennovi (Amtek Engineering)

Supplied & installed 120TR water-cooled chiller, HVAC units



PT Volex Indonesia

Supplied & installed HVAC units (Split, Cassette & Floorstanding)



PT Jayamas Medica Industri TBK

Supplied York Split Duct 30, 25, 10 PK, Cassette, dan York YCAE Chiller 18,4 TR & 23.3 TR



Kupang Health Department

Supplied & installed Cold Storage for vaccine warehouse



Bali Nusa Dua Convention Center

Supplied & installed YORK Split Duct 60 PK



PT Gloster Furniture Gresik

Supplied & installed YORK Split Duct; Panasonic, Daikin, Mitsubishi Heavy Duty Split Wall



HKBP Church Batam

Supplied & installed Mitsubishi Air Conditioning Ceiling Suspended and Wall Mounted



PT Gunawan Dianjaya Steel TBK

Supply & installation of Daikin 140 AC units (Split Wall, Floor Standing, & Ceiling Duct)



PT Komipo Pembangkitan Jawa Bali

Supplied YORK Split Duct Copper Material 10 PK, 40 PK, 50 PK

PROJECT REFERENCES



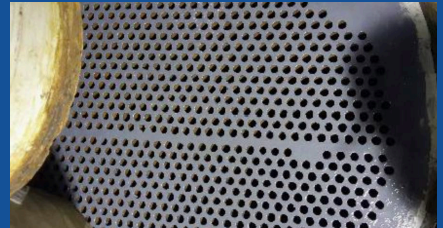
PT Widatra Bhakti

Supplied & installed YORK Split Duct 5 PK, 15 PK, 25 PK



BCA KCU Galaxy Surabaya

Supplied & installed Mitsubishi Air Conditioning Ceiling Suspended and Wall Mounted



PT Dalle Energy Batam

Supplied & applied Belzona epoxy coating for tube sheet condenser chiller plate refurbishing



PT Pertamina (Persero) Depot LPG Tanjung Uban

Supplied & applied Belzona epoxy coating 1212 & 1161 to seal gas distribution pipeline.



Panin Bank - All Batam Branches

Preventive Maintenance & Service



Rumah Sakit Awal Bros Batam

Supply & install HVAC units (split duct, split wall, etc.)



RSU Haji Surabaya

Supplied York Chiller YCAE 18,4 TR



PT Leme Internasional Indonesia

Supplied & installed DB Rooftop Air Conditioning Unit

PRODUCT RANGE



Home, office & commercial products, VRV systems distribution, chiller & packaged air conditioning units.



Residential & large split air conditioners, Commercial heat pumps, Chillers, VRF systems, AHU, etc.



PRODUCT RANGE



Batam Authorized Distributor

Metallic Repair & Protection, Elastomeric repair, waterproofing coating, concrete repair & protection, and preventive coating.



Batam Authorized Distributor

Welded, Printed Circuit, Gas-to-Liquid, Brazed, Fusion bonded, Semi-welded, Gasketed-plate heat exchangers



Honeywell

Authorized distributor for Honeywell refrigerants.



Water management, cooling tower chemicals, antimicrobial technologies, sustainable solutions.

We partner to make the world cleaner, safer & healthier—

helping customers succeed while protecting people and vital resources

Partnering to Help Solve Global Challenges.

At Ecolab, this is what we do best. Our associates deliver comprehensive solutions, data-driven insights and personalized service to advance food safety, maintain clean and safe environments, optimize water and energy use, and improve operational efficiencies and sustainability at customer locations.

...and more!

Check our website or contact our sales team for better coverage of our products.

SERVICE REFERENCES



HVAC Supply, Installation,
Troubleshooting &
Maintenance



Ducting Supply,
Installation & Maintenance



Cold Storage, Cold Room &
Data Centre Supply,
Installation & Maintenance



Belzona Epoxy Coating
Supply & Application



Dehumidifiers Supply,
Installation & Maintenance



Gasketed Plate Heat
Exchangers Supply,
Installation & Service

CORPORATE SOCIAL RESPONSIBILITY



MasterCool is committed to social responsibility through monthly donations to various institutions, weekly free lunches for underprivileged individuals near our office, and encouraging employees to participate in blood donation drives, fostering community support and well-being.

CONTACT OUR SALES TEAM

Batam

James	+62 811 6930 101	james@mtpindo.com
Parlin	+62 811 6930 107	parlin@mtpindo.com
Eni	+62 811 6930 110	eni@mtpindo.com
Dinda	+62 811 6930 928	dinda@mtpindo.com
Delfan	+62 811 6931 040	delfan@mtpindo.com
Aidil	+62 811 6930 965	aidil@mtpindo.com
Tyva	+62 811 7700 341	tyva@mtpindo.com

Surabaya

Anna	+62 811 3160 883	anna@stpindo.co.id
Kartikasari	+62 811 3530 887	tika@stpindo.co.id
Helmi	+62 811 3117 9773	helmi@stpindo.co.id
Maman	+62 811 3160 881	maman@stpindo.co.id
Erwin	+62 811 3117 9772	erwindn@stpindo.co.id

Cikarang

Hendro	+62 811 6930 099	hendro@maspindo.com
Khusnul	+62 811 9006 6662	khusnul.khotimah@maspindo.com
Doni	+6221 8992 7080	doni.ramadhan@maspindo.com

Bali

Maman	+62 811 3160 881	maman@stpindo.co.id
Tika	+62 822 6072 8490	tikakris@stpindo.co.id
Anna	+62 811 3160 883	anna@stpindo.co.id

Jakarta

Ezer	+62 821 7023 5554	ezer@mtmindo.co.id
Kusnadi	+62 812 9897 0942	kusnadi@mtmindo.co.id

FIND US

Batam

PT McQuay Tritunggal Pratama | ISO 9001:2015 Certified

Komp. Ruko Palm Spring, Jl. Laksamana Bintan No.19 Blok B1, No. 18, Taman Baloi, Kec. Batam Kota, Kota Batam, Kepulauan Riau 29444

Surabaya

PT Sampoerna Tritunggal Pratama

Pd. Candra, Ruko Palm Square, Jl. Raya Taman Asri, TF-68, Palem, Wadungasri, Waru, Sidoarjo Regency, East Java 61256

Cikarang

PT Master Tritunggal Pratama

Ruko Trivium Square Jl.Kemang No.7 Lippo Cikarang, Cikarang Selatan 17532 Indonesia

Bali

PT Sampoerna Tritunggal Pratama

Pertokoan Graha Tuban Kav. 1, Jalan By Pass Ngurah Rai Tuban, Kec. Kuta, Kab. Badung, Bali 80361 Indonesia

Jakarta

PT Master Tritunggal Mandiri

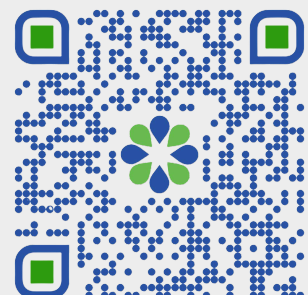
Jl. Pluit Timur Blok L Barat No. 11. RT 01 / RW 09, Kel. Pluit, Kec. Penjaringan, Jakarta Utara 14450 Indonesia

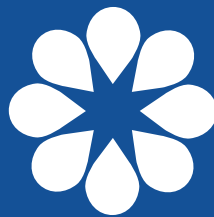


JOIN OUR NETWORK

Join the MasterCool network and become part of Indonesia's leading HVAC community. Together, we can expand opportunities, share expertise, and deliver innovative, energy-efficient solutions to customers nationwide.

Let's grow and succeed as partners in excellence!





MasterCool Indonesia



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www.mastercool.id